

SALVIA VILLAS

COVID-19 UPDATED CANCELLATION POLICY

We understand that the current situation causes a lot of uncertainty to our travelers, which is why we have updated our cancellation policy.

- For cancellations up to 30 days prior to arrival, no fee will be charged and the full amount will be refunded.
- For cancellations that take place less than 30 days from the arrival date, the accommodation is entitled to the full deposit amount, unless the cancellation is caused by a COVID-19 infection, in which case the full amount will be refunded.



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TRAVELER'S FACT SHEET ABOUT HEALTH PROTOCOLS

We would like to inform you that Salvia Villas are fully harmonized and implement specific health protocols, under which tourism enterprises operate in taking measures against the coronavirus COVID-19, as defined by the Joint Ministerial Decision of the Ministers of Finance - Health - Tourism with regulation no. 1881 /29.5.2020 (Government Gazette 2084 B ' / 29-5-2020).

The "Information Booklet of Accommodation Visitors for the observance of health protocol in the context of taking measures against the corona COVID-19", which lists the measures taken by the tourist accommodation against COVID-19 is available in each villa.

All the members of the staff have received the necessary training to comply with health protocols. Salvia Villas have received the certification mark "Health First" by the Ministry of Tourism which proves that the business follows the health protocols.

In our efforts to respond to the new reality brought by the COVID-19 pandemic, we ask for your understanding and adherence to COVID-19 transmission prevention measures. In the event of symptoms such as cough, headache, mild fever, the traveler remains in the room and communicates immediately with the manager of the tourist accommodation. If the traveler shows symptoms associated with COVID-19, or he/she receives a positive test result for COVID-19, within 14 days of departure, he/she shall immediately inform the manager/owner of the tourist accommodation.

A file is kept with the customer's data for reasons of public health protection, in accordance with the aforementioned relevant legislation. We would like to inform you that the accommodation is not liable to any person directly or indirectly related to the coronavirus COVID-19, as long as it complies with the special health content protocols and has the "Health First" certification mark (par. 5, article 60, reg. 4688/24-5-2020).

In the event of any claim for contractual or non-contractual action against the tourist accommodation, as courts in charge are defined exclusively the Greek courts of the registered address of the tourist accommodation and the applicable law shall be exclusively Greek law.

